

# How we work

## Here are the 6 steps we take to plan, manage and complete your project

### 1. Site assessment, consultation and quote

We will visit your home, discuss what you need, and measure the area to be surfaced.

You'll be able to choose which natural stone colours and finishes you want from the large sample boards we'll bring with us.

From this, we'll prepare a comprehensive written quotation in your home.

This will specify:

- the price
- what works we will carry out
- which materials we will use
  
- If you decide to go ahead on the spot, we can :
  - give you a contract to sign
  - take a deposit cheque
  - agree a start date [subject to weather conditions]
  - order materials.

If your driveway requires groundwork before we can resurface it, we will :

- if necessary produce a CAD drawing from the measurements taken
- send you a written quote outlining the schedule of work and costs involved.
- Conduct a pre-installation survey which includes a risk assessment and site review.

In all cases we take a deposit.

### 2. Project plan

Once you accept our quote, and have paid a deposit, we will:

- book in a suitable date to do the work and confirm access arrangements.
- confirm and order materials

### 3. Starting work: excavation

We may need to do remedial work, for instance if you want us to inset new recessed drain covers or acco drains.

If new ground work is require, we will bring in our diggers to prepare the ground so we can level it and install the foundation.

We will always try to minimise the disruption and inconvenience throughout the installation.

### 4. Pouring the resin-bound mixture

At this point, we like to run through the installation details with you and reconfirm the points of design. This ensures we've got everything doubly clear before we lay your driveway, path or patio.

On the day we lay your drive, we will fill in a project day-sheet of the prevailing weather conditions for our records.

We pour and hand-trowel down the prepared mixture.

### 5. Drying time

The resin generally takes 6-12 hours to dry, depending on the air temperature, so there will be a wait before you can walk on it and up to 24 hours before you can drive on it.

### 6. Looking after your new surface

You can safely clean your new surface with a power-washer but you do need to be careful. Our **After Care and Maintenance Guide** details how you should look after your new surface.

Do make sure you read this aftercare advice. Because our guarantee is only valid if you have looked after your new resin-bound surface properly.

**If you have any enquiries call our technical team on 01273 358177**



Driveway surfaced in Flaxen Pea



Driveway surfaced in Hardwick Granite



Pumice Fleck



Sienna



Spiced Barley



Harwick Granite



Flaxen Pea



Birch